

DXB Terminal 2

Inaugurated on May 1st 1998 to alleviate congestion at Terminal 1, Terminal 2 caters to scheduled, charter and special interest flights during special occasions. At present, some 21 airlines operate out of this terminal. The capacity per hour of arriving passengers is 2200 and departing passengers is 1700. Several rounds of expansions and refurbishments have effectively increased the annual capacity of the terminal to over 12 million pax/annum (from 3 million).

Terminal 2 is home to Dubai's airline flydubai, which launched operations on June 1, 2009.

LOCATION

North of Terminal 1 with access from Al-Twar Road and Rashidiya.

Access to Terminal: All Class passengers access the Terminal from the main kerbside.

New Public hall (Departure + Arrivals) 2500 m²

Project Costs US\$ 400 Million

DEPARTURES

Total built-up area 10,000 m²

Floors One

Check-in counters 52 counters

2 counters for J Class and Skywards members

1 counter for FZ Staff

1 counter for other airlines crew

Oversized baggage check-in 2

Marhaba Lounge Located in departure

Ticket sales counter 1 counter – Owned by Dnata

Ticket sales counter 1 counter – Owned by FZ

Cashier Desk(s) [excess baggage] 2 in check-in area

Immigration counters (Departures) 14 counters and 8 Smart Gates

Immigration counters (Arrivals) 38 counters and 10 Smart Gates

Retail areas 32 m². 1 Dubai Duty Free public shop, Travelex Exchange

Food Court Area 210 m²

T2 AIRSIDE FACILITY

Airside is Located behind T2 Building with remote parking bays.

BOARDING

Departing passengers will be system boarded after proceeding to holding lounges, where they will board the aircraft.

Total built up area 2,500 m²

Gates 12

Remote stands 43

Boarding Lounges for remote stands 1 common lounge for all gates

1 Boarding gate / lounge for FZ business class passengers

Transfer Areas 1

Transfer desks 21 counters

Business Class Lounge Located: in Departures, next to Dubai Duty Free

Capacity: 140 passengers

Marhaba Lounge Located: in the departure boarding lounge

Capacity of 50 Pax. Hot meals, hot and cold beverages; hand baggage storage area (11 m²).

Retail Areas Approx. 1,400 m²

Dubai Duty Free shop floor which include: sports and leisure, food and toys, tobacco, electronics and music, mobiles and cameras, fashion, exchange money sunglasses, watches, gold and jewellery, perfumes and cosmetics, luggage, books and magazines

Food Courts One 400 m² food court; includes 6 restaurants operated by McDonald's, KFC, Jones The Grocer, and others also used for Dnata/Airlines transfer passengers on long layovers, delayed and cancelled flights and for departure passengers

ARRIVALS – AIRSIDE FACILITY LEVEL 1 AND TERMINAL LEVEL 4

Arriving passengers terminating journey in Dubai continue to the Arrivals Hall.

Immigration 36 counters and 10 Smart Gates

Retina Scan Units 38

Baggage Services Lounges One Baggage Claim Hall

Baggage carousels 6 carousels

Lounges Customer Services [Baggage] Operated by Dnata

Hotel reservation; Currency exchange; Car rentals; Taxi and bus

Retail 1 Arrivals Duty Free shop

BAGGAGE

BHS capacity over 1500 bags per hour at check-in

Baggage reclaim carousels 6 in the Arrivals hall

BHS make-up chutes 3

Left Luggage storage around 200 bags

CAR PARK

Total Parking spaces 1073

Car rental spaces 23

Information desk

Cashier's counter

Mosque Area 415 m²

Football Ground 4000 m²

Number of floors One

Total area 52,000 m²