

Al Majlis Service

Dubai Airports opened the Al Majlis VIP Service at Terminal 3, Dubai International (DXB) in October 2012. The centrally located VIP facility offers exclusive services to arriving and departing passengers from all DXB terminals, irrespective of their class of travel. The facility has 17 lounges for big groups and intimate spaces for individuals. Al Majlis is one of the two service centres at DXB to receive a five-star rating from the Global Star Rating Programme in 2017.

SERVICES

- Arrival/Departure at a VIP facility separate from the public Terminals.
- All travel formalities including check-in, immigration, and baggage are handled by a personal assistant.
- Limousine and VIP bus pick-up and drop service between the aircraft and the VIP facility.
- Shop Duty Free online and have your purchases delivered.

FACILITIES

- 17 lounges catering to both individuals and families.
- Wi-Fi connectivity.
- Shop Duty Free online and have your order delivered at the gate.
- Separate prayer rooms for ladies and men.
- Breakfast, lunch, and dinner are accompanied by a range of beverages.
- Facilities that cater to passengers with special needs.

CUSTOMER STATISTICS

- Regular customers of Al Majlis include VIPs, celebrities, corporate groups, individuals as well as families.

*The facility is located at T3 Departures, next to Entrance 4.