

DXB Terminal 1

Terminal 1 serves more than 50 international carriers that operate into DXB. Connected to the Concourse D through an airport train, Terminal 1 offers capacity to accommodate more than 20 million passengers annually.

Terminal 1 is undergoing a major phased refurbishment programme to upgrade and modernise the terminal and provide a more welcoming environment for passengers. Works included improvements to the drop-off and pick-up points in front of the terminal, refurbishment of landside arrivals – including new food & beverage and retail outlets – and the modernisation of the existing check-in and departure hall. The immigration area has also undergone major improvements while a new airside arrivals route from the new train station has been reconfigured.

FAST FACTS

Total built-up area 122,930.04m²

Number of floors 3 (Excluding roof)

Length x Width 502m x 125m

Apron floor area 54,457.66 m²

Departure floor area 40,206.61 m²

Upper floor area 28,265.77m²

DEPARTURES

Check-in counters 42 counters each for rows 1 to 4, 21 counters in row 5, and 20 counters in Area 6

Oversized baggage check-in 4

Lounge for Unaccompanied Minors [5-11 and young passengers between 12-15 on request] 1

Special Handling Services Lounges 1

Marhaba Lounge 1

Ticket sales counters 2 (Emirates & Dnata)

Cashier Desks [excess baggage] 1 in area B; two each in C and D and one in Area E

Immigration counters – Departures 26 + 10 Smart Gates

Immigration counters – Arrivals 45 + 20 Smart Gates

Retail areas 4

Food Court 1

Wi-Fi Provided by Boingo (Free for the first hour)

ARRIVALS

Immigration 45

Smart Gates 20

Baggage Services Lounges 1

Baggage carousels 8

Porter service available Yes

Lounges 5

Arrival kiosks 43

BAGGAGE HANDLING SYSTEM

Baggage reclaim carousels 08

Make-up carousels 8

Conveyor belts Concourse C (12); Dep (10)

GETTING AROUND

Elevators 48

Escalators 55

Moving Walkways 30

CAR PARK A

Upper level 350 No. (Including 17 for special needs persons)

Upper level kerbside 63 + 4 bus parking

Lower level 172 (including 17 for special needs persons)

Lower level bus parking 30 Nos.

Lower level limousine parking 46 Nos.

Lower level Taxi parking 8 Nos.

CAR PARK B

Total Capacity 1,100

Staff car parking 174

Mosque 6 in T1 and 4 in C1 (Sk. Rashid Terminal - SRT)

Number of floors 1

Porterage Services 1

CAR PARK C

Total capacity 188

CAR PARK F

Total capacity 720